

RxWeb – MUR

Quick User Guide

To access the MUR module, first search for the patient on the Home screen that you wish to do the MUR for.

Select the correct patient from the list of results and then click on the **MUR** button at the bottom of the screen, below the patient list (or press **M** on the keyboard).

Prescriptions Patients CareHomes Prescribers

Search Name

	Name	DOB	Address
1	Smith, Adam	01/03/1940	22 Test Road
2	Smith, Bob	05/06/1990	1 Test Crescent
3	Smith, Gary	11/12/1980	44 Test Street
4	Smith, Gordon	08/12/1978	51 Test Address
5	Smith, John	01/02/1930	1 Test Street ,POSTCOD

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The MUR screen will then open as seen on the next page:

The MUR screen is divided up into tabs which run across the top.

Name	DOB	Created	Address
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Print Blank MUR

Print Consent Form

New MUR Edit MUR Delete Print Summary Print MUR Refresh

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If an MUR has already been done for the patient, it will show in the first screen, **Existing MURs**. As you can see from the screenshot above, it is currently empty.

A **Consent Form** and **Blank MUR** form can be printed from the Existing MURs screen

To create a new MUR for the patient, click on the **New MUR** button in the bottom left-hand corner of the screen (or press **N** on the keyboard).

The system will then move to the next tab, **Contacts**, and automatically populate the **Patient details** and the **GP details**

Patient details

Name: John Smith

Date of Birth: 1/2/1930

NHS Number:

Telephone: 1234

Address: 1 Test Street
Test Town
Test County
POSTCODE

GP details

Name: Doctor Test

Practice Name:

Address: The Surgery
A TOWN
POSTCODE

Change GP

☐ For information only - no action required

☐ Follow your actions agreed below

☐ Please note the recommendation made to your GP

Print Summary Print MUR Save MUR

There are check-boxes to fill in at the bottom of the screen. When complete, click on the next tab at the top, **Details**.

The **Details** screen contains check-boxes and text fields for the user to fill in.
When complete, click on the next tab at the top, **Medication**.

The 'Details' tab is active, showing various input fields and checkboxes. At the top, there are tabs for 'Existing MURs', 'Contacts', 'Details', 'Medication', 'GP Feedback', and 'Sign Off'. The 'Details' section includes: 'Consent for MUR obtained' with radio buttons for 'Oral' and 'Written'; 'Review target' with a dropdown menu set to 'Respiratory'; 'Location of review if not in pharmacy' with a text field; 'PCO permission granted for off-site MUR' with a 'Yes' checkbox; 'Action taken/to be taken' with checkboxes for 'Information/advice provided', 'Yellow card report submitted to MHRA', 'Patients Issues with medication need to be referred', and 'Other' with a text field; 'Total number of medicines' with text fields for 'Prescribed', 'Over-the-Counter', and 'Complementary'; and 'Healthy living advice given' with checkboxes for 'Diet and nutrition', 'Smoking', 'Physical activity', 'Alcohol', 'Sexual health', 'Weight management', 'Non given', and 'Other' with a text field. At the bottom right are buttons for 'Print Summary', 'Print MUR', and 'Save MUR'.

The **Medication** screen is where details of the items on which the MUR is being done can be added.

The 'Medication' tab is active, showing a 'Choose Medication' section with a table for 'Select Medications'. To the right is an 'Issues' section with a text field for 'Issue', 'Add' and 'Remove' buttons, and an 'Action Plan Issue' text field. Below these are two text areas for 'Recommendation' and 'Action Taken'. At the bottom, there is a 'For consideration by' section with radio buttons for 'Patient', 'GP', 'Pharmacist', and 'Other' with a text field. At the bottom left are buttons for 'Remove', 'Add', and 'PMR'. At the bottom right are buttons for 'Print Summary', 'Print MUR', and 'Save MUR'.

To add an item from the patients PMR History, click on the **PMR** button at the bottom of the screen.

A window containing the patient's medication history will open.
Select an item and then click on the **Add** button.

PMR - [ESC to close]

Prescribed Date	Qty	Prescription Item	Directions
18/03/2014	28	Atenolol 50mg tablets	Take ONE each morning
24/05/2013	56	Bendroflumethiazide 2.5mg tablets	Take ONE each morning
24/05/2013	56	Simvastatin 40mg tablets	Take ONE at night
24/05/2013	28	Atenolol 50mg tablets	Take ONE each morning
24/05/2013	56	Simvastatin 40mg tablets	Take ONE at night
24/05/2013	28	Atenolol 50mg tablets	Take ONE each morning
24/05/2013	28	Warfarin 1mg tablets	Take ONE a day
24/05/2013	56	Bendroflumethiazide 2.5mg tablets	Take ONE each morning
24/05/2013	56	Simvastatin 40mg tablets	Take ONE at night
24/05/2013	56	Bendroflumethiazide 2.5mg tablets	Take ONE each morning
24/05/2013	56	Simvastatin 40mg tablets	Take ONE at night
24/05/2013	28	Bendroflumethiazide 2.5mg tablets	Take ONE each morning
24/05/2013	28	Atenolol 50mg tablets	Take ONE each morning
24/05/2013	28	Simvastatin 40mg tablets	Take ONE at night
24/05/2013	5	Simvastatin 40mg tablets	Take ONE at night

Previous 50 Next 50 Add Close

The item will then appear in the **MUR Medication** screen on the left-hand side.
To add another item, simply repeat the previous step.

Existing MURs Contacts Details Medication GP Feedback Sign Off

Choose Medication

Select	Medications
<input checked="" type="checkbox"/>	28 x Atenolol 50mg tablets

Remove Add PMR

Issues

issue

Add Remove

Action Plan Issue

Recommendation

Action Taken

For consideration by

☐ Patient ☐ GP ☐ Pharmacist

☐ Other

Print Summary Print MUR Save MUR

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With the item selected on the left-hand side of the screen, fill in the details required in the fields on the right-hand side of the screen. Repeat this for any additional items.

When complete, click on the next tab, **GP Feedback**.

On the **GP Feedback** screen, highlight the item on the left-hand side of the screen and select the required check-boxes on the right-hand side. Repeat the step for any additional items.

The screenshot shows the 'GP Feedback' tab selected in a navigation bar. On the left, under the 'Medication' section, a list of 'Medications' includes '28 x Atenolol 50mg tablets', which is highlighted. To the right, there is a list of checkboxes for feedback categories: 'Potential drug interaction(s)', 'Potential side effects/adverse drug reaction preventing use of the medicine', 'Patient reports not using the medicine any more', 'Patient reports not using the medicine in line with the directions of the prescriber', 'Patient reports difficulty using the medicine – issue with the device', 'Patient reports difficulty using the medicine – issue with the formulation', 'Patient reports lack of efficacy', 'Patient reports problem with dosage regimen', 'Patient reports unresolved concern about the medicine', and 'Other (see comments below)'. Below these checkboxes is a large text area for comments. At the bottom right, there are four buttons: 'Print Feedback', 'Print Summary', 'Print MUR', and 'Save MUR'.

When complete, click on the next tab, **Sign Off**.

Fill in the appropriate check-boxes on the **Sign Off** screen and then click on the Save MUR button.

The screenshot shows the 'Sign Off' tab selected. The 'Matters identified during MUR' section contains several checkboxes: 'No Matter identified during MUR', 'Patient not using a medicine as prescribed (Non-adherence)', 'Problem with pharmaceutical form of a medicine or use of a device', 'Patient reports need for more info about a medicine or condition', 'Patient reports side effect or other concern about a medicine', and 'Other (details)' with an adjacent text box. Below this, the 'After the Mur the pharmacist believes the patient has a better understanding / reinforcement of' section has checkboxes for 'Why they are using the medicine/ what it is for', 'When / how to take the medicines', 'side effects and to manage them', and 'the conditions being treated'. On the right, the 'Responsible Pharmacist' is listed as 'Brian Henderson' in a dropdown menu. Below that, the 'MUR complete' checkbox is present, with a note: 'Only once the MUR has been saved as complete will it be added to the FP34 form'. There are also date pickers for 'Mur Complet date' (21 Mar 2014) and 'Next MUR due on' (20 Mar 2015). At the bottom right, the 'Print Summary' and 'Print MUR' buttons are now active, along with the 'Save MUR' button.

Once saved, the **Print Summary** and **Print MUR** buttons become active.